



Creative Telephone On-Hold Programs

Audio On-Hold Agreement

Date: _____.

This agreement is made today between **Audio On-Hold** and the undersigned for customized message on-hold and or any audio production services. **Pricing applies to phone systems that currently have music on hold capabilities:**

Subscriber: Company Name:

Mailing Address:

Shipping Address:

Phone Number:

Fax Number:

Contact

Title

Description of products and or services to be provided:

Initial Program Fee:

Update Frequency:

Monthly Service Fee:

times () locations

Sub Total_____

Equipment Cost:

Tax:

Sub Total_____

Installation Cost:

Sub Total_____

Other Info:

S&H:_____

Total:_____

Audio On-Hold (AOH):

- ◆ Provides On-Hold messaging services on an annual basis. Subsequent On-Hold messaging service agreements will be based on the current year's rates.
- ◆ Reserves the right to terminate the contract or refuse renewal of services to any subscriber, due to non-payment of agreed upon fees or violations of this agreement.
- ◆ Agrees to provide the following services:

Highly personalized scriptwriting/consultation.	Professional voice talent.
Network quality licensed music.	Multi-track digital recordings.
Update Reminders.	

Subscriber:

- ◆ Assumes responsibility to provide necessary timely update information in compliance with selected plan.
- ◆ Understands that **AOH** licensed program is for a single location only, and any rights or licensing to play any other copies of **AOH** programs for other locations must be purchased from **AOH**.
- ◆ Understands that **AOH** programs may not be copied, re-sold or reproduced unless otherwise negotiated.
- ◆ Understands that upon termination of agreement with **AOH**, subscriber must return any programs produced by **AOH** to **AOH** and recognizes that the ongoing use of **AOH** productions must be discontinued, unless otherwise negotiated.
- ◆ Understands that every month that the **AOH** program is kept past the termination date, the subscriber is responsible to pay **AOH** for that month's program licensing fee until program is returned to **AOH** and its use is discontinued. .

Audio On-Hold Representative

Subscriber Representative